

# Overview

## General obligations

- **Valid ticket:** you must have a valid ticket before you can travel. Show it during inspections. If you buy a ticket on board the vehicle, it is already validated.
- **Staff instructions:** you must obey the instructions of our drivers and ticket inspectors.

## Behaviour on board

- **Safety:** during your journey, keep your safety in mind and hold on tight.
- **No smoking, no drugs:** the following applies aboard all our vehicles: smoking, e-cigarettes and drugs are prohibited.
- **Consideration:** do not make loud telephone calls or listen to loud music. Leave seats for those who require help.
- **Hygiene:** do not leave any rubbish lying about.

## Bringing objects and animals with you

- **Luggage:** only bring luggage that is not too bulky and will not inconvenience others.
- **Bicycles:** you may bring a bike if there is space and you are carrying a valid ticket for it.
- **Animals:** dogs must be kept on a lead. Find out prior to travelling whether your dog requires a ticket and muzzle.

## What happens in the event of breaches?

- **Increased transport fee:** if you do not have a valid ticket, it will cost you €60 (as of May 2025).
- **Exclusion from travelling:** if you cause significant disruption or violate the rules during the journey, you will be required to leave the vehicle.



You can find the conditions of carriage in detail here:

[www.bsag.de/befoerederungsbedingungen](http://www.bsag.de/befoerederungsbedingungen)



## Working together to ensure a pleasant journey

Buses and trams get you to your destination safely every day – ideally, with everyone showing consideration for one another. You can help to ensure that our public transport continues to be pleasant for everyone. By having a valid ticket, treating others with respect, and adhering to our conditions of carriage, we can create an atmosphere where all passengers feel at ease.

Little gestures sometimes go a long way: keep seats free for those who urgently need them, be kind to your fellow passengers and help to keep vehicles clean. Together, we can make sure that every journey is safe, clean and stress-free.

Thank you for playing your part in maintaining a respectful environment and ensuring that travelling by bus and tram is a positive experience for everyone!

**Thank you for your help – enjoy your journey!**



**Bremer Straßenbahn AG**  
Flughafendamm 12  
28199 Bremen

[www.bsag.de](http://www.bsag.de)




Conditions of carriage



## Rules when travelling by bus and tram

[www.bsag.de](http://www.bsag.de)

Partner im  VBN

Last updated: July 2025

## Did you know?

The rules for bus and rail travel in Bremen and Lower Saxony (VBN) apply to all passengers. They form part of the contract when you purchase a ticket.

You must always carry a valid ticket with you and produce it upon request.

Rules exist to ensure the safety and comfort of all passengers:

- Smoking and alcohol are prohibited.
- Older passengers and those with restricted mobility have priority for seating.
- Animals and luggage are permitted under certain conditions.
- You must follow instructions from staff.

Those who do not abide by the rules are not permitted to travel.

This flyer provides you with a brief overview of the most important rules. It also indicates where seating, pram/bicycle areas and ticket machines can be found. You can consult the rules in full at any time by visiting the VBN ([www.vbn.de](http://www.vbn.de)) and BSAG ([www.bsag.de](http://www.bsag.de)) websites.

## These rules apply when travelling by bus and tram:



### No eating or drinking

You may not eat or drink on buses or trams. In particular, this applies to open drinks and foods to maintain hygiene and ensure everyone's safety and comfort.



### No loud phone calls or music

You may not make loud telephone calls or listen to music without headphones. This ensures nobody is disturbed.



### Use of the multipurpose areas

You may store your pram/pushchair, wheelchair, walking frame, bicycle or mobility scooter in the designated multipurpose areas.



### E-scooters are not permitted

You may not bring a pedal scooter with an electric drive (e-scooter) onto the bus or tram.



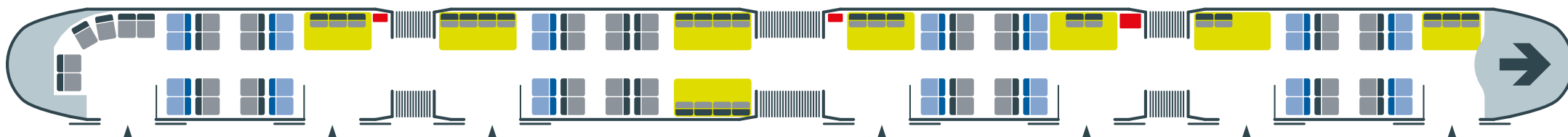
### Smoking, vaping, and consuming drugs or alcohol are prohibited

You may not smoke, use e-cigarettes or take drugs on the bus or tram.

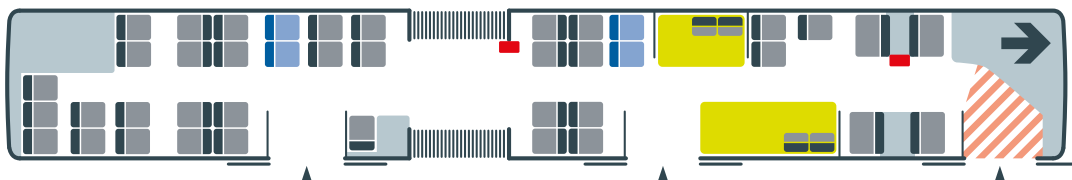
Anyone who has taken drugs or consumed too much alcohol – and as such poses a risk to safety or order – is not permitted to travel.

## Orientation aboard our vehicles

Example: the “Nordlicht” tram



Example: the Mercedes Citaro bus



#### Key

- Multipurpose area
- Restricted area

- Seating
- Folding seat
- Seating for passengers with restricted mobility

- Direction of travel
- Ticket machine BOB terminal